

## Sales & Service Agreement

0800 SATELLITE (728 355)  
a product of Tuaropaki Communications Ltd

### Section 1 – Name & Contact Details

Title: MR / MRS / MISS / MS	Surname:
First Names:	
Company Name:	
Postal Address:	Installation Address:
Postal Code:	
Daytime Phone No:	Evening Phone No:
Fax:	Cellphone No
Email Address:	

### Email Account Information

All plans include two email accounts. You may choose to continue with your existing email supplier. For Ruralinzone email accounts, please enter one or two email addresses below. In some cases, your preferred email address may not be available. If so, our team will work with you to select a suitable alternative.

@ruralinzone.net	@ruralinzone.net
------------------	------------------

*Note: Inappropriate email addresses will not be accepted*

Access to your email account is possible from ANY internet connection using the following internet address:

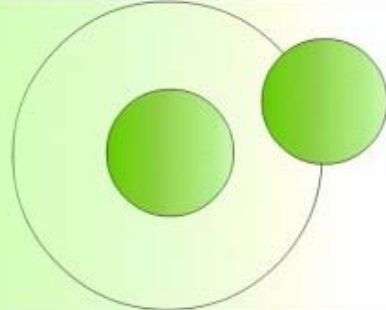
<http://www.inzonecorp.com>

### Statement

I agree to use my access to Ruralinzone services responsibly, ethically and in accordance with all applicable laws. I have read and agree to be bound by the Terms and Conditions (refer to <http://www.inzonecorp.com> for Terms and Conditions or page 3 of this agreement), and any amendments which are not in conflict with the Internet Industry Association Code of Practice. In the event of an inconsistency between this agreement and the terms and conditions, the terms and conditions will prevail.

Name: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_



## Sales & Service Agreement

0800 SATELLITE (728 355)

a product of Tuaropaki Communications Ltd

### Section 2 – Service Plan and Installation Pricing

#### Monthly Service Plan

Please indicate (circle) which plan you wish to subscribe to.

Note: The first month subscription is payable in advance.

All service plans are for a minimum 24 month contract period and are exclusive of GST. If the service is terminated before the end of the 24 month term, then there is a \$299 equipment recovery fee. Excess data is charged at 10cents per MegaByte (MB).

“Inzonecorp are now offering new special pricing where we are doubling the speed for free! Please see our new pricing below”.

Download / Upload	1GB	2GB	3GB	5GB	10GB
<b>512/128</b>	\$59.95	\$83.95	\$99.95	\$131.95	\$195.95
<b>1024/256</b>	\$94.95	\$118.95	\$134.95	\$166.95	\$230.95
Product Description	Price				
Monthly Service Plan (from table above)					
Standard Residential Installation - \$150					
Entry Level 4 Port Wireless Router (optional) - \$150					
VOIP / Wireless Router \$329 (Required for VOIP phone if applicable)					
	+GST				
	<b>TOTAL</b>				

**Standard Installation includes:**

- \* An installation site within 40kms of an authorised installer
- \* Equipment ownership is retained by Tuaropaki Communications Ltd
- \* Installation using a standard roof mount
- \* A 96cm, 1m or 1.2m satellite dish

**Note: the installation site must be easily accessible by a service vehicle**

### Section 3 - VOIP Phone Pricing

Product / Plan	Free Minutes	Price
Startup	150	\$25.00
Gossip	250	\$35.00
Talkathon	500	\$50.00

The setup cost of this service is \$329 which is for the purchase of the hardware to deliver the phone service. The hardware device is a wireless router with a telephone connection for a normal desk phone – This is listed in the above pricing table. Free minutes are for all local, national and 56 International locations

#### Section 4 - Payment Method

##### Cheque:

To be made out to **Tuaropaki Communications Ltd.**

##### Direct Credit:

Account Name: Tuaropaki Communications  
 Account No: 02-0428-0028207-00  
 Bank & Branch: Bank of New Zealand Taupo  
 Reference: Business name / Surname & Invoice No.

#### Additional Costs (may apply):

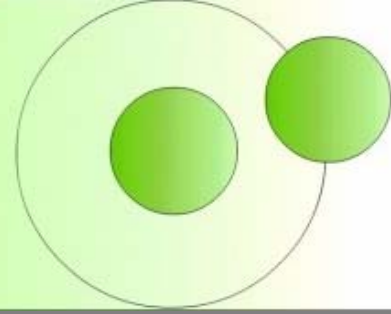
- \* Site access and distance more than 40 km from an authorized Installer will incur a cost of \$1.15+gst per km
- \* Site survey
- \* Installation of non-standard equipment
- \* Non standard pole or building mounts
- \* Security fencing or other alterations to property Council or building permits
- \* Authorisation from Body Corporate organizations
- \* Additional materials requested by site owner

Please Return this signed Agreement to:

**Tuaropaki Communications Limited**  
 PO Box 817  
 Taupo  
 NEW ZEALAND

P: +64 7 377 4562  
 F: +64 7 377 4560  
 E: [sales@inzonecorp.com](mailto:sales@inzonecorp.com)  
 W: [www.inzonecorp.com](http://www.inzonecorp.com)





## Sales & Service Agreement

0800 SATELLITE (728 355)

a product of Tuaropaki Communications Ltd

### TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS OF SERVICE ("SERVICE AGREEMENT") CAREFULLY.

THE CUSTOMER AGREES TO BE BOUND BY THIS SERVICE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS.

This Service Agreement is a legal contract between the Customer and Tuaropaki Communications Ltd. The Customer accepts this Service Agreement by signing Section 1 of this agreement. The terms and conditions of this Service Agreement are subject to change without prior notice, except that the terms and conditions posted on the Site (refer to <http://www.inzonecorp.com> for any updates to the Terms and Conditions) at the time the Customer initially places or modifies an order will govern the order in question.

This Service Agreement constitutes the entire agreement between the Customers and Tuaropaki Communications Ltd relating to the purchase or sale of goods or services.

The service provided under this agreement is for broadband connectivity and email. Any work required to integrate this to other computer applications and local networks is additional. It may be carried out by a Tuaropaki Communications Ltd authorized installer and will be charged separately to the installation costs.

The monthly fees are charged in advance to your account at the commencement of each 30 day billing period. Tuaropaki Communications Ltd reserves the right to disconnect your access to the service wherever you fail to make payments owing to Tuaropaki Communications Ltd by their due date and to also recover the equipment.

Interest of 5% per month will be charged on all outstanding payments. Tuaropaki Communications Ltd reserves the right to recover from the client any debt collection fees incurred.

Tuaropaki Communications Ltd services are capable of downloading significant volumes of data. It is the customers responsibility to monitor data usage, however Tuaropaki Communications Ltd will provide you with login information to access your data usage via the internet. To access the usage webpage, please refer to <http://www.inzonecorp.com> and follow the links to the usage page(s). You are particularly warned that subscriptions to news groups and downloading of multimedia and music files can increase data usage. It is suggested that users have current & updated Virus protection software located on their computer device. Tuaropaki Communications Ltd's Fair Access Policy applies to the Ruralinzone broadband service.

Prices outlined in this contract are those payable to Tuaropaki Communications Ltd. Tuaropaki Communications Ltd maintains the usual definitions of data transfer quantity as is usual in the telecommunications industry. For billing purposes, a Gigabyte is one thousand Megabytes, a Megabyte is 1024,000 bytes and a byte is eight bits.

For the purpose of this contract, your upload and download limit is defined as your data allowance. Additional megabytes will be charged at 10 cents per megabyte, excl. GST. Unused megabytes included in the monthly fee are forfeited and will not be transferred or credited into any following month.

This contract must be signed and returned to Tuaropaki Communications Ltd before installation and service will commence. Payment is due prior to the date of installation or on the day of installation. If, during a site survey (where applicable), the technician determines that installation cannot proceed, we will provide you with a refund.

All service plans are for a minimum 24 month contract period. If the service is terminated before the end of the 24 month term, then there is a \$299 equipment recovery fee.

All pricing is subject to change without notice. For all prices, services and offers, Tuaropaki Communications Ltd reserves the right to make adjustments due to changing market conditions, service discontinuation, manufacturer price changes, errors in advertisements and other extenuating circumstances.